

**To:** Williams, Caroline[Williams.Caroline@epa.gov]; Mylott, Richard[Mylott.Richard@epa.gov]; McClain-Vanderpool, Lisa[Mcclain-Vanderpool.Lisa@epa.gov]  
**Cc:** Faulk, Libby[Faulk.Libby@epa.gov]; Russo, Rebecca[Russo.Rebecca@epa.gov]; Smith, Paula[Smith.Paula@epa.gov]  
**From:** Jenkins, Laura Flynn  
**Sent:** Tue 8/11/2015 7:37:34 PM  
**Subject:** RE: Top questions/comments from callers/emailers as of this morning 8/11/15

Thanks, I'll send to Melissa and Jennifer.

Laura Jenkins

Media Officer

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**From:** Williams, Caroline  
**Sent:** Tuesday, August 11, 2015 1:36 PM  
**To:** Mylott, Richard; McClain-Vanderpool, Lisa; Jenkins, Laura Flynn  
**Cc:** Faulk, Libby; Russo, Rebecca; Smith, Paula  
**Subject:** Top questions/comments from callers/emailers as of this morning 8/11/15

These are the common themes:

Businesses who want to help with the clean-up. Who do they contact?

Citizens say our website seems to purposely give no EPA phone number for specific contacts in order to dodge answering questions.

Citizens want a specific place to formally leave a comment.

Financial Claims. "I've been financially impacted by the release. Who is going to pay?"

Many press calls in general. Some calls from the press wanting to know if it's just a phone-in press conference or will there be a place where press people can gather.

Citizens want to know if their vacation destinations have been impacted. River rafting, etc.

Scientists want info about specific data regarding concentrations and contaminants.

Want specific names of who at EPA is responsible for the Gold King Mine release? Who will be fired?

Citizens asking if drinking water is safe?

Other government agencies asking who is the EPA contact person to answer questions.

Overall, we have many angry, profanity filled emails and calls.

## Caroline Williams

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